

HOW TO MAKE A DISASTER RELIEF DONATION?

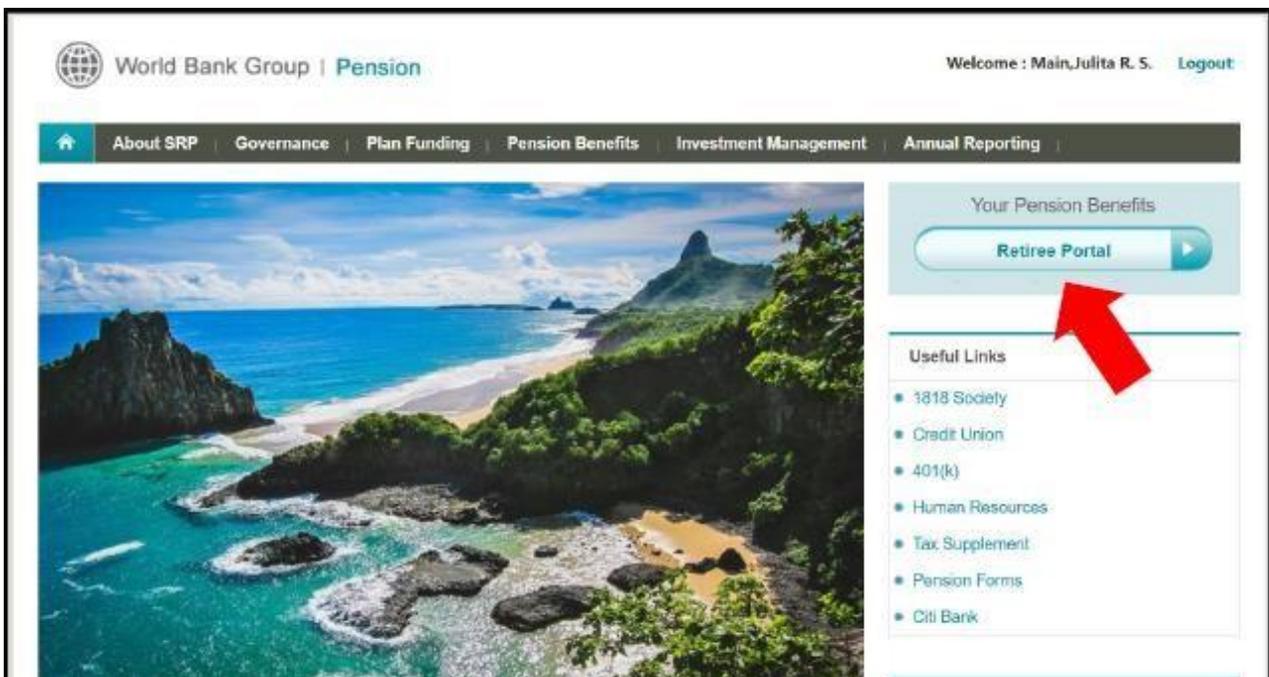
This document provides step-by-step instructions to access the **Community Connections platform** and donate to the **WBG Cyclone Freddy Disaster Relief Drive**.

For disaster reliefs, [available giving methods are Credit Card and PayPal.](#)

→ HOW TO ACCESS THE COMMUNITY CONNECTIONS PLATFORM

You can donate on the Benevity platform which can be accessed through the Retiree Pension Portal, with the following steps:

1. Go to pension.worldbank.org
2. Login using **your credentials**
 - If you have previously not accessed the Retiree Portal, contact 1pension@worldbank.org for instructions on establishing your credentials.
3. Go to 'the ["Retiree Portal"](#)'



4. Click on [‘Donation Matching’](#)



Not able to view the statements? Please turn off the pop-up blocker in your browser.

Money Matters

Announcements

- If you have previously not donated through the portal, **you will need to confirm consent** for your CCC Benevity account to be created. Please note **that it takes 24 hrs for your account to be created on the back end** after providing your consent. After 24 hours, return to the Donation Matching page.

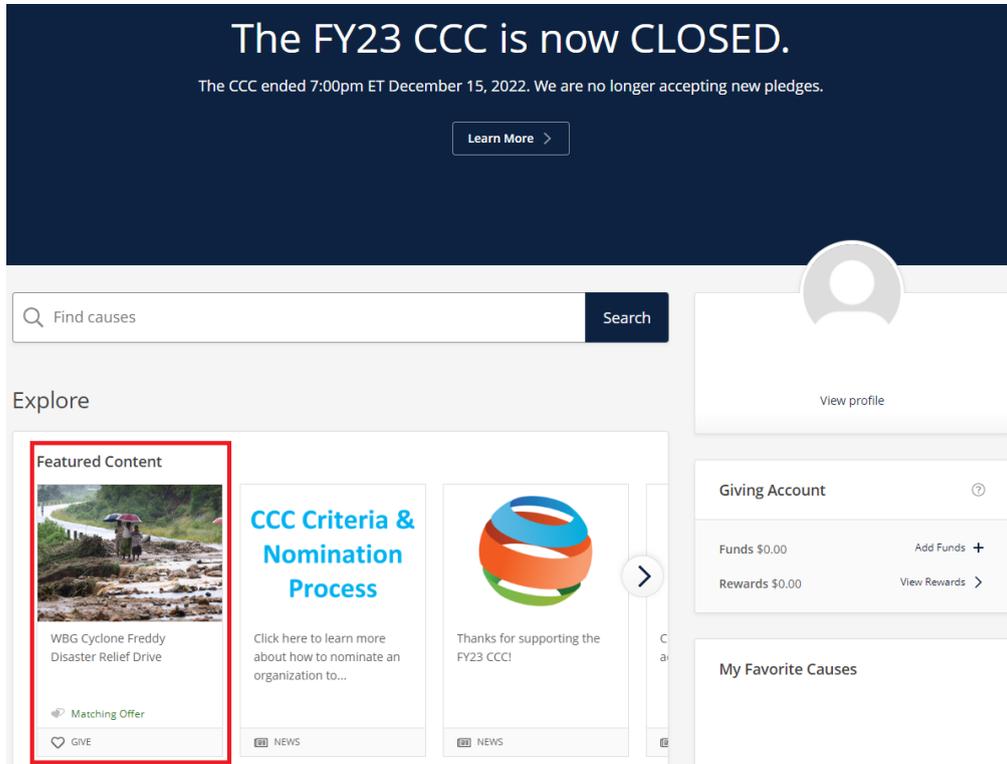
5. Click on [‘Donate Now’](#) (it will only appear if you have already provided consent).



You are now on the Community Connections Platform!

→ **HOW TO MAKE A DONATION**

1. You can access the Disaster Relief drive by clicking on **the first 'Featured Content' from the section "Explore"** (see below).



2. This page will **explain the details** and showcase a **real-time counter of dollars raised and the number of donors**. To proceed with your donation, click **'Donate Now'**.



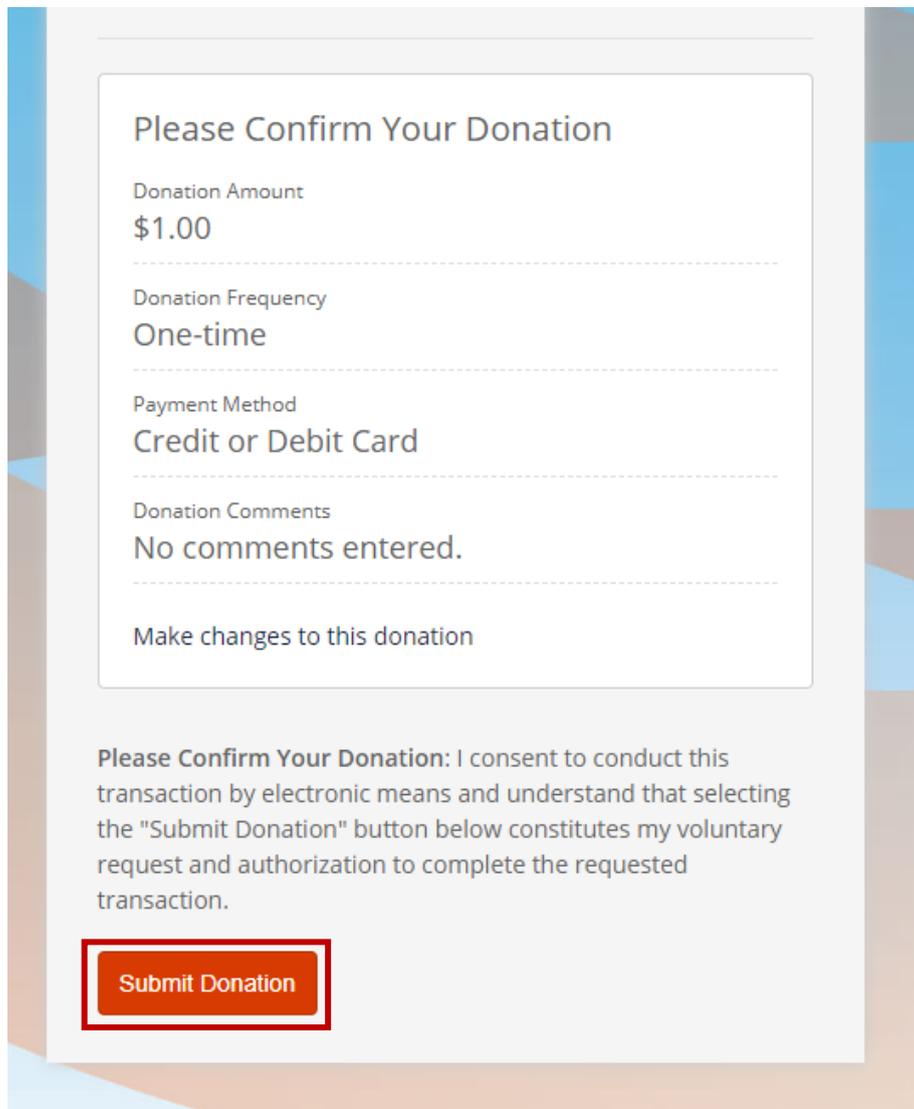
3. After you click “Donate Now,” you will be taken to the **‘New Donation to...’** page (*below*). You will choose your **Donation Amount, the Donation Frequency and your Payment Method.**

- **Donation Frequency:** You are welcome to set up recurring donations for these opportunities, but please be advised that the WBG corporate match will only apply for donations during the disaster relief drive period (August 7 to 20), up to \$500,000 max.
- **Payment Methods:** Take into consideration that, on disaster reliefs, you can only donate via **Credit Card or PayPal.**

When you finish filling out the form, click “Next: Confirm Donation” at the bottom of the page:

The image shows a screenshot of a donation form. At the top, it says "Enter a Donation Amount in USD" and has a large input field containing "0.00" with a "Convert Currency" button to its right. Below this is a section titled "Choose a Donation Frequency" with two radio button options: "One-time" and "Recurring". A red question mark icon is next to the "Recurring" option. Underneath is a section titled "Information shared with charity" with a checkbox labeled "Leave a comment". The next section is "Choose a Payment Method" with two radio button options: "Credit or Debit Card" and "PayPal". A red question mark icon is next to the "PayPal" option. At the bottom of the form is a red button labeled "Next: Confirm Donation".

4. The platform will now allow you to [review and confirm your donation details](#). When you're done, click '[Submit Donation](#)':



Please Confirm Your Donation

Donation Amount
\$1.00

Donation Frequency
One-time

Payment Method
Credit or Debit Card

Donation Comments
No comments entered.

[Make changes to this donation](#)

Please Confirm Your Donation: I consent to conduct this transaction by electronic means and understand that selecting the "Submit Donation" button below constitutes my voluntary request and authorization to complete the requested transaction.

[Submit Donation](#)

5. This is your final step before your donation is complete. [Fill out your Card Information](#) (if you chose 'Credit Card' as your giving method) and your [Billing Address](#). Click on "[Submit your Donation](#)" for the last time!

Billing Address

Address Line 1:

Address Line 2 (optional):

City:

State/Province/Region: Zip/Postal Code:

Country/Location:

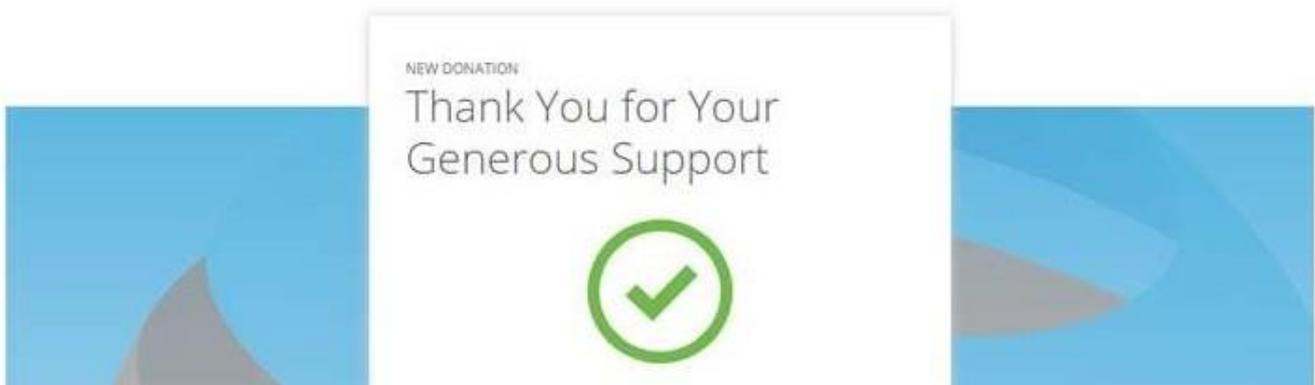
Card Information

First Name: Last Name:

Card Number:

Expiry: Security Code: MM / YY

6. *Voilà*, you will finally see the **Thank You** page. This means you have officially donated!



7. After making the donation, you should now receive two emails: your **Tax Receipt** and a **Thank you for your donation** message.