Emergency Resources for Members and their Families: an MHM workshop

Anis Dani, Dirk Mattheissen, Jacqueline den Otter April 11, 2024



Workshop Objectives

• Increase Awareness of Emergency Resources

• How to Access our Emergency Resources

• How to Use the Emergency Resources

April 11, 2024

Emergency Resources can be accessed by members and their families without a login



Emergency Resources

This web page contains resources to help members prepare for emergencies or help members and their families deal with emergencies that have occurred.

- Emergency Medical ID Card ensures your emergency information is easily accessible
- Guide for Actions After A Death of a Retiree/Spouse/Partner (updated October 2023)
- Handbook for Advance Planning by Retirees & Families for Incapacity or End of Life (November 2023)
- Medical Alert System

A fourth resource – Medical Alert System – has just been added

Emergency Resources workshop sequence

Emergency Medical ID card

Anis Dani

Medical Alert System

Handbook for Advance Planning...

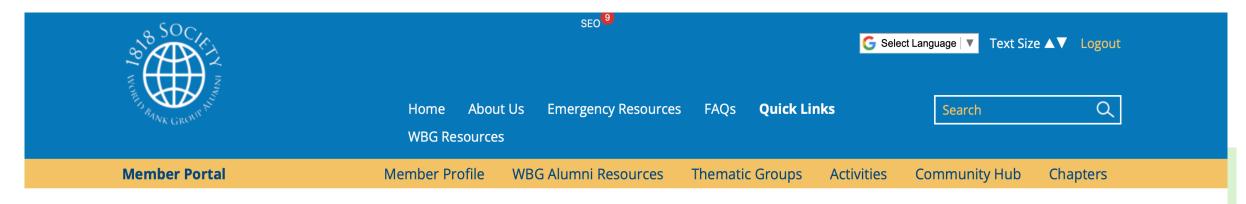
Dirk Mattheissen

Guide for Actions after a Death...

Jacqueline den Otter

April 11, 2024

Emergency Resources – Transition to Emergency Medical ID Card



Emergency Medical ID Card

All members are advised to fill out an Emergency Medical ID card for yourself and your family members with vital information first responders need to help you in case of an accident or a medical emergency. We recommend that you laminate the card for durability and carry it with you in your wallet or purse at all times.

- Click here to download the template for your wallet, or
- Click here for a larger version to complete by hand and leave it in your home for easy access (i.e. on refrigerator)

1818 Society World Bank, Main Complex Room No. MC 1 -852 1818 H. Street, NW Phone: 202-458-1956/57 Fax: 202-522-2417 Email: 1818Society@wbgalumni.org Mailing Address: 1818 Society World Bank (MSN MC1-104) 1818 H Street, NW

April 11, 2024

Emergency Medical ID Card: this Template for your wallet can be filled out online, printed and laminated

4

Emergency Medical ID Card Name:		Medical Information Key medical conditions:/history	
	Blood Type:	Essential Medications:	
	Date of birth:		
Emergency contacts: (Language, if not English)	Emergency number	Medication # 1	Dosage and Frequency
Name # 1	Phone # 1	Medication # 2	Dosage and Frequency
Name # 2	Phone # 2	Medication # 3	Dosage and Frequency
Doctors:	Doctor's phone:	Allergies:	
Doctor # 1:	Phone # 1	If found, return this ID Card to:	
Doctor # 2	Phone # 2	1818 H Street NW, MC 1-852, Washington DC 20433	
Any special situation people want to mention:		(202) 458-1956	/57; 1818society@wbgalumni.org

Emergency Medical ID Card -- Template for your wallet: fill out your personal information on upper left side

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Emergency Medical ID Card Name: First M Lastname		Medical Information Key medical conditions:/history	
xxxx Cherry Street	Blood Type: B+		
Bethesda, MD 00000	Date of birth: 01/01/1950	Essential Medications:	
Emergency contacts: (Language, if not English)	Emergency number	Medication # 1	Dosage and Frequency
Name # 1 /	Phone # 1	Medication # 2	Dosage and Frequency
Name # 2	Phone # 2	Medication # 3	Dosage and Frequency
Doctors:	Doctor's phone:	Allergies:	·
Doctor # 1:	Phone # 1	If found, return this ID Card to:	
Doctor # 2	Phone # 2	1818 H Street NW, MC 1-852, Washington DC 20433	
Any special situation people want to mention:		(202) 458-1956	/57; 1818society@wbgalumni.org

Emergency Medical ID Card -- Template for your wallet: fill your emergency contact information at lower left:

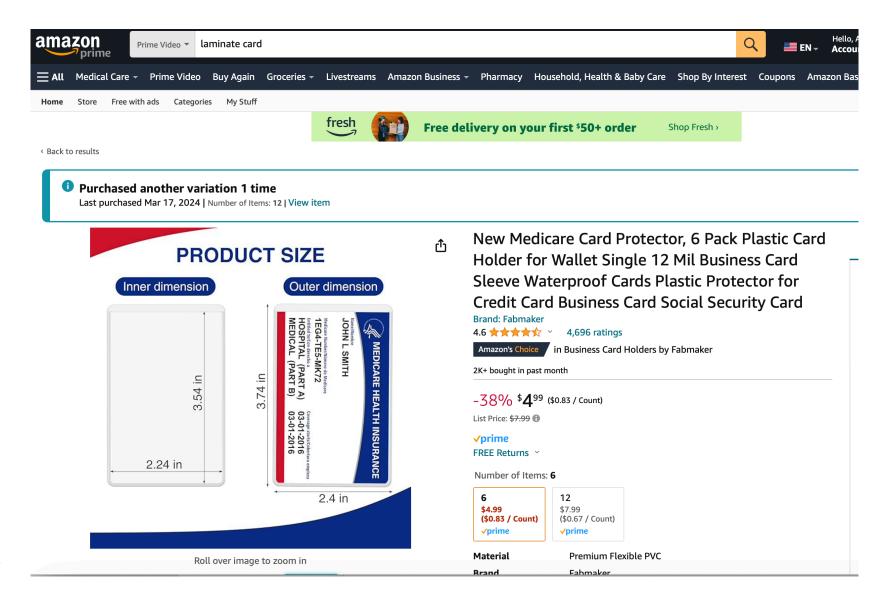
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Emergency Medical ID Card Name: First M Lastname		Medical Information Key medical conditions:/history	
xxxx Cherry Street	Blood Type: B+		
Bethesda, MD 00000	Date of birth: 01/01/1950	Essential Medications:	
Emergency contacts: (Language, if not English)	Emergency number	Medication # 1	Dosage and Frequency
Name # 1 Spouse Name	Phone # 1 000-000-0000	Medication # 2	Dosage and Frequency
Name # 2 Daughter Name	Phone # 2 111-111-1111	Medication # 3	Dosage and Frequency
Doctors:	Doctor's phone:	Allergies:	•
Doctor # 1: Dr. Physician	Phone # 1 222-222-2222	If found, return this ID Card to:	
Doctor # 2 Dr. Specialist	Phone # 2 333-333-3333	1818 H Street NW, MC 1-852, Washington DC 20433	
Any special situation people want to mention:		(202) 458-1956	/57; 1818society@wbgalumni.org

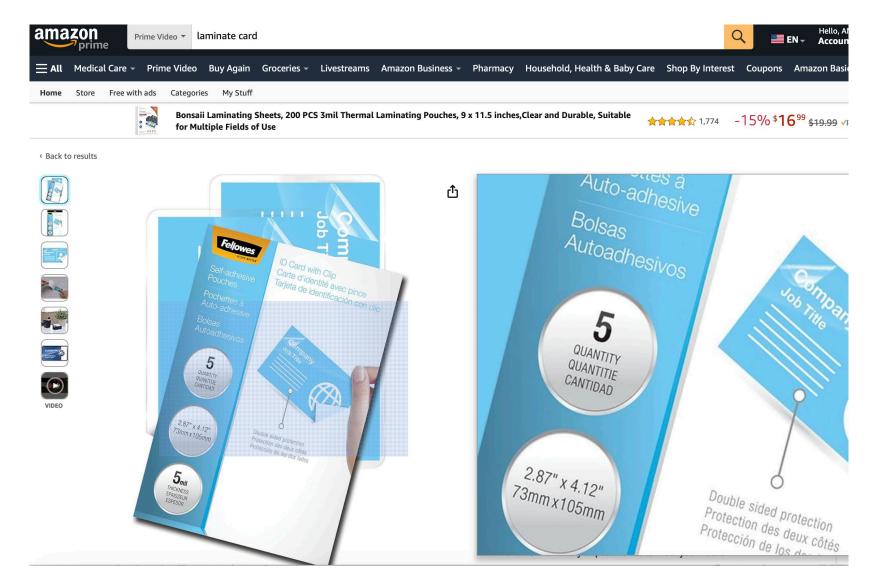
Emergency Medical ID Card -- Template for your wallet: fill your medical history, medications and allergies on right side

Emergency Medical ID Card Name: First M Lastname		Medical Information	
		Key medical conditions:/history	
Address:	Phone: 202-200-0000	High blood pressure; arthritis;	
xxxx Cherry Street	Blood Type: B+	Appendicitis, knee replacement	
Bethesda, MD 00000	Date of birth: 01/01/1950	Essential Medications:	
Emergency contacts: (Language, if not English)	Emergency number	Medication # 1 BP medication	20 mg, once daily
Name # 1 Spouse Name	Phone # 1 000-000-0000	Medication # 2 Calcium	500 mg, once daily
Name # 2 Daughter Name	Phone # 2 111-111-1111	Medication # 3 Advil	500 mg, twice a day
Doctors:	Doctor's phone:	Allergies: penicillin, pollen	
Doctor # 1: Dr. Physician	Phone # 1 222-222-2222	If found, return this ID Card to:	
Doctor # 2 Dr. Specialist	Phone # 2 333-333-3333	1818 H Street NW, MC 1-852, Washington DC 20433	
Any special situation people want to mention:		(202) 458-1956/57; 1818society@wbgalumni.org	

Emergency Medical ID Card: print, fold & laminate your wallet card (covers available at Amazon or Staples)



Emergency Medical ID Card: print and laminate your card (covers available at Amazon or Staples)



Emergency Medical ID Card: complete this Template by hand and leave it accessible at home (on your refrigerator or notice board)

Emergency Medical ID Card				
Name:		Key medical condition/history:		
Address:	Phone:			
	Blood Type:			
	Date of Birth:	Essential Medications:	Dosage and Frequency:	
Language, if not English:		Medication #1:		
Emergency Contacts and Phone Numbers:		Medication #2:		
Contact #1:	Phone #1:	Medication #3:		
Contact #2:	Phone #2:	Allergies:		
Doctor #1:	Phone #1:			
Doctor #2:	Phone #2:			
Any special situation you would like to mention:		1818 H Street NW, MC	If found, return this ID Card to: 1818 H Street NW, MC 1-852, Washington DC 20433 (202) 458-1956/57; 1818society@wbgalumni.org	

You can also create a Medical ID on your Smartphone

- iPhone has a built-in health app where you can create your medical ID and enable access even with a locked screen
- Android phones don't have built in health apps but you can create one by downloading apps like the Medical ID (free) ICE* Contacts app

*ICE stands for In Case of Emergency, i.e. anyone can see your medical ID without unlocking the phone.

Transition to: Medical Alert System

SEO 9

Member Portal

Member Profile

WBG Alumni Resources

Thematic Groups

Activities

Community Hub

Chapters

Medical Alert System

As we age, the risk of a medical emergency or a fall inevitably increases. Having a medical alert system can help you receive medical help quickly and can be a lifesaver. This is especially important for those of us who are alone, or for those who are physically challenged or face memory loss which prevents them from summoning help when it is most needed.

What is a Medical Alert System?

A medical alert system triggers a call to a response center in case of an emergency. Alert systems are also known as medical emergency response systems (MERS) or personal emergency response systems (PERS). Alert systems range from a basic, wearable device with a push button or fall detection service to a more sophisticated health monitor or fall monitor on an iPhone. A **2022 article** on the AARP website offers a useful description of the range of options available to help you choose what services best suit your needs. Several service providers offer a wearable button device with a monthly subscription plan you may want to check out. Here are two that have received good reviews:

- Medical Guardian (1-800-813-9946)
- Medical Alert (1-800-836-0887)

The AARP article does not describe the health monitoring and medical alert services now available on smartphones. More recent iPhones (*Series 5 or later, and SE or Ultra series*) have fall detection service and Emergency SOS service built into the phone. Fall detection **automatically turns on** if you indicate you are 55 years or older during setup or when you input your age in the **Health app**. You can also get help during an emergency with an Android phone (*Android 12 or later*) to send an Emergency SOS.

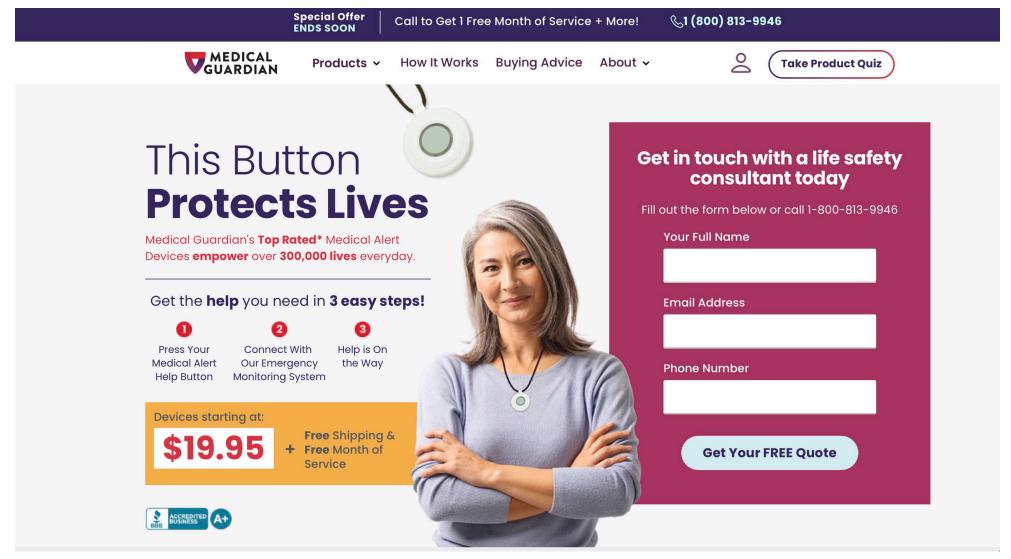
Things to Consider:

The **Apple Watch** sends a message to your selected emergency contacts when you push the Emergency SOS button. If the watch detects a hard fall (personal fall or car crash), and you're unresponsive, it will automatically call 911 and send a message to your emergency contacts. However, in case of a soft fall or other medical emergency, fall detection isn't activated. Your Apple Watch and iPhone can still make an SOS call to emergency services or a caregiver if you fall or are immobile, but it won't be automatic.

The **Android** phone SOS feature can call for help or send your location with your emergency contacts but you have to initiate the SOS call. Some of the steps require you to touch the screen multiple times, or touch and hold the red circle for 3 seconds to start the emergency call. activate the Emergency SOS feature and share your location.

Act now to avoid regrets later but choose what you think works best for you.

Medical Alert System: Medical Guardian



Medical Alert System: Medical Alert

Medical Alert

Home System

Mobile System

Fall Detection

App

Get Started



Why Choose Medical Alert

Help at the Press of a Button



24/7/365 RESPONSE



WATERPROOF HELP BUTTONS

Quickly connect to U.S.-based trained response specialists who provide you with the assistance you need 24/7/365.

Wear the help button around your neck or wrist, including in the shower or tub where slips and falls are most common.



PERSONALIZED RESPONSE PLAN



MOBILE APP

When you press your button, we'll contact the right person to get you the help you need, whether family,

The Medical Alert Connect app allows you to manage your account easily from your phone. Your

April 11, 2024

Medical Alert System: Compare Apple Watch models

SE Series 9 Ultra 2







All the essentials. Light on price.

GPS + Cellular From \$299 GPS From \$249 Powerful sensors, advanced health features.

GPS + Cellular From \$499 GPS From \$399 The most rugged and capable.

GPS + Cellular \$799

Medical Alert System: Apple Watch health & emergency



High and low heart rate notifications³

Irregular rhythm notifications⁴

Low cardio notifications



Cycle Tracking⁶



Emergency SOS7

International emergency calling⁸

Fall Detection and Crash Detection⁷

Series 9

ECG app³

High and low heart rate notifications³

Irregular rhythm notifications⁴

Low cardio notifications



Temperature sensing⁵

Cycle Tracking with retrospective ovulation estimates⁶



Emergency SOS7

International emergency calling⁸

Fall Detection and Crash Detection⁷



ECG app3

High and low heart rate notifications³

Irregular rhythm notifications4

Low cardio notifications



Temperature sensing⁵

Cycle Tracking with retrospective ovulation estimates⁶



Emergency SOS7

International emergency calling⁸

Fall Detection and Crash Detection⁷

Siren







Medical Alert System -- Android phone users

- A Samsung emergency device is not wearable
- However, if you have a Samsung phone that runs Android 11 (released 2020) or a later version of Android:
- You can store your Emergency information in the Samsung Health appand send your location to your emergency contacts
- You can store a virtual medical ID card on your phone
- You can use the SOS feature to call for help
- BUT you have to access your phone to initiate the SOS call or use its health app.

Medical Alert System: Act now to avoid regrets later -- choose what you think works best for you

- If a subscription plan, ask for a complete price breakdown.
 - Some features, like fall detection, may cost more.
 - Do not enter into a long-term contract. Look for a full money-back guarantee, or at least a free trial period.
 - Select a plan that allows you to cancel at any time with no penalties.
- If Apple Watch, get a model with health monitoring and fall detection and enter your emergency contacts.
- If Android phone, upload your emergency information on the Personal Safety app and activate Emergency SOS feature.

Transition to: Handbook for Advance Planning...

November 2023

(replaces the 2016 Handbook)



PREPARING FOR THE INEVITABLE

HANDBOOK FOR ADVANCE PLANNING BY RETIREES & FAMILIES FOR INCAPACITY OR END OF LIFE

Emergency Resources for Members and their FamiliesAn MHM workshop

HANDBOOK

Advance Planning by Retirees & Families for Incapacity or End of Life

A complement to the 1818 Society's:

- (1) Guide for Actions at the Death of a Retiree/Spouse
- (2) End of Life Advance Planning Checklist, and

These and other resources are available at the 1818 Society website:

www.wbgalumni.org/

Handbook Contents

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What's Not Covered in the Handbook

- Non-US laws and Regulations
- Long-Term Care Insurance

Resources – How to get anywhere

Pension.worldbank.org

- pension, medical, HR, Credit Union

• **1818 Society** -- <u>www.wbgalumni.org</u> Emergency Resources, FAQs and Quick Links

• Credit Union – Estate Planning Seminar April 30

Please seek professional advice before making any decisions

Pension.worldbank.org



Home About SRP Governance V Plan Funding V Pension Benefits V Investment Management V Annual Reporting V



Portal Links





+ Add event



No upcoming events

o upcoming events are scheduled neck back again later.

News



Release of the 2022 Annual Report of Retirement Plans

We are pleased to release the 2022 Annual Report of Retirement Plans. The report contains information on the Plans' governance, financial management, and financial health, the 2022 market environment,...

See all Questions?

Email Pension Administration



Gross Plan Forms & Fact Sheets

Net Plan Forms & Fact Sheets

Know Your Pension

External Human Resources Site

401k (Principal Website)

Bank-Fund Staff Federal Credit Union (BFSFCU)

The 1818 Society | World Bank Group Alumni

Bulletin Board

CALL PENSION - (202) 458-2977

Monday to Friday: 9 am to 4 pm (EST) Calls/Messages received on weekends & holidays will be responded to on the next business day.

CHECK YOUR PENSION SUMMARY

To see your statement or pension summary, wisit http://mwhree/

Questions? Email Pension Administration















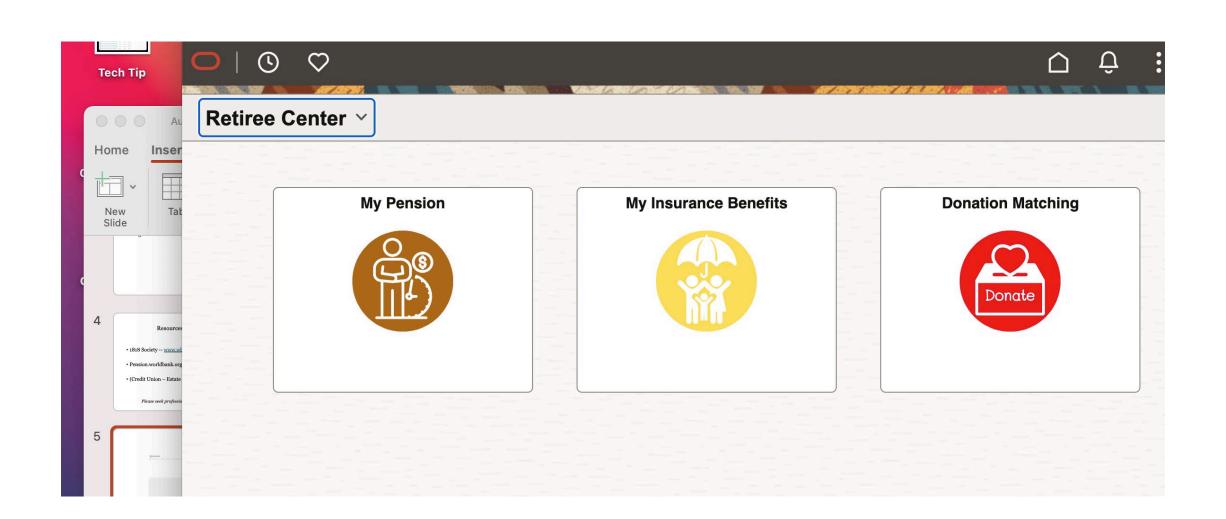


CALL PENSION - (202) 458-2977

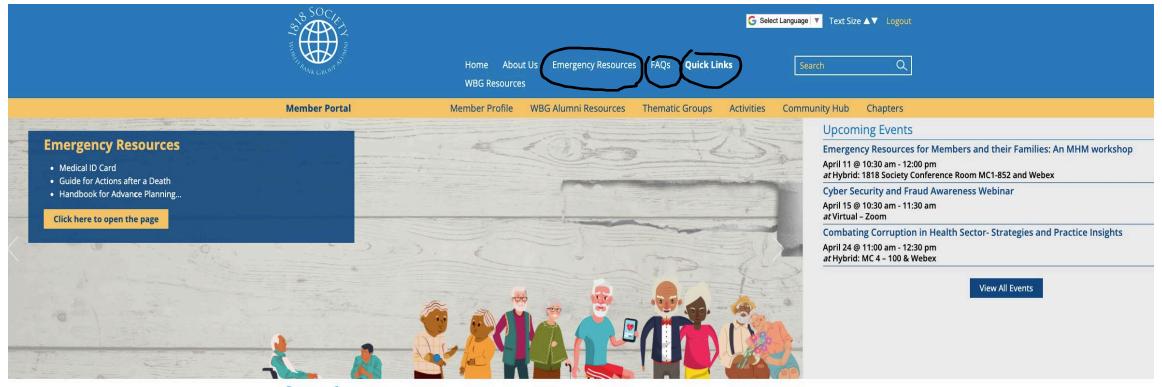
Monday to Friday: 9 am to 4 pm (EST) Calls/Messages received on weekends & holidays will be responded to on the next business day.

CHECK YOUR PENSION SUMMARY

To see your statement or pension summary,



1818 Society



Recent Announcements:

- Release of 2022 Annual Report of Retirement Plans
- 1818 Society 2023 Election
 - Election Results

Member Blog Posts

Member blogs include thematic articles of 600-800 words on books or research by members, or human interest stories by members. To submit a thematic blog write to the relevant TG chair; for human interest blogs write to 1818society@wbgalumni.org, with "Blog Proposal" in the subject line.

1818 Society - FAQs

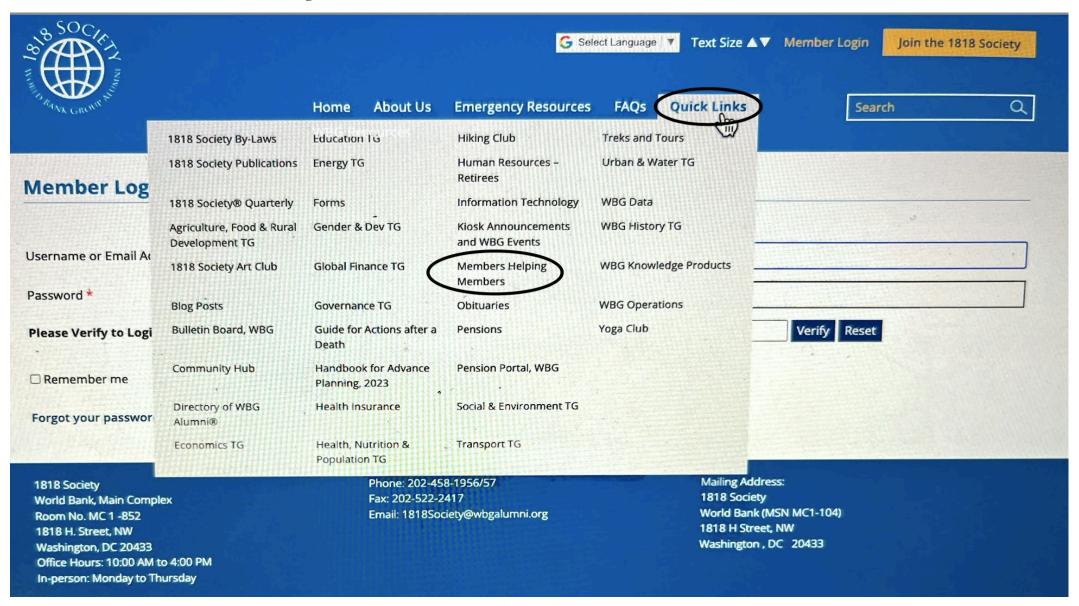


FAQs

Questions/Comments? Contact us at FAQs@wbgalumni.org

- + About FAQs
- + Membership
- + Email and Contact Information
- + 1818 Society Website
- Health Insurance for Retirees (RMIP & RMBP)
- + Pension
- + U.S. Taxation
- + U.S. Estate Planning
- + U.S. Immigration
- + U.S. Social Security
- + Aging Resources

1818 Society – Quick Links



1818 Society – Members Helping Members

G Select Language ▼ Text Size △▼ Logout Q Home About Us Emergency Resources FAQs Quick Links **WBG Resources Member Portal** Member Profile WBG Alumni Resources Thematic Groups Activities Community Hub Chapters **Members Helping Members** MHM aims to help members have an active and healthy retirement and provides resources such as thoughtful documents to guide members along the way. The primary mission of MHM is to promote and arrange support, on a self-help basis, for Society members on a variety of issues such as sharing experiences with taxation, immigration and estate planning lawyers and other service providers, helping meet their medical appointments, visiting needy members for advice and comfort and more. We do this entirely through our member volunteers who are the backbone of the MHM program. MHM is managed by a committee that meets monthly. Current co-chairs are Jacomina de Regt, Jacqueline den Otter and Lesley Shneier Handbook for Advance Planning by Retirees & Families for Incapacity or End of Life, November 2023 Checklist for Advance Planning, November 2023 Guide for Actions After A Death, September 2022 A guide document published by the British Chapter of 1818 SocietySM , January 2022 RALC Communities - A Resource Guide to Assist Your Search for a Retirement Community, December 2016 Seminars Video recording MHM's Interactive Webinar to Help All Retirees and their Families Plan as We are Getting Older March 22, 2023 **Video Recording** Making the Decision to Move to a Retirement Place Brenda Mejia (MHM member and Village board member) Screenshot

Transition to website: Guide for Actions after a Death...

Guide for Actions after a Death of a Retiree/Spouse/Partner

We extend our heartfelt condolences to you and the family and wish to express how sorry we are for the loss of your beloved.

When having to deal with a death in the family, it is difficult to understand what needs to be taken care of and when, and whom to contact within the World Bank Group (WBG).

The purpose of the information below is intended to help you, the survivor spouse/partner or executor of the estate, navigate as quickly and smoothly as possible to the specific information that you will need to take care of all the actions required within the WBG. If the deceased is a foreign national, please make sure to inform your embassy.

Whenever you contact any WBG unit please make sure always to mention the UPI number of the deceased retiree.

The information is being presented as an online WBG Guide with active links.

The information was provided by WBG retiree volunteers of the Members Helping Members (MHM) community who have tried to make the information as accurate as possible. It does not cover every possible action, and only pertains to WBG departments and benefits. It is not a substitute for seeking professional or legal advice. Please always consult with lawyers, funeral homes, estate planners, tax officials, etc. for any questions you have. If you have any questions for MHM volunteers email us at MHMhelp@wbgalumni.org.

The information is divided into the following sections:

- + About the Q&As
- + Death Certificate Information
- + Informing the WBG
- + Informing other affiliated units
- + Contact Information
- + Websites

Recap!

- 1818 Society database of Emergency Contacts.
- The database has 276 entries.
- You can add your Emergency Contact in your Profile.

Handbook for Advance Planning...

Medical ID Card

Medical Alert System

Guide for Actions after a Death...

Questions? Contact MHMhelp@wbgalumni.org